



2026 KHA Maintenance Conference Class Descriptions

HVAC REPAIR AND MAINTENANCE – Due to an overwhelming response, we have partnered with Tennessee Valley Technical Programs again and have now expanded this class into a 2 day class. Students will spend more time diving into the basics of troubleshooting and repair of heating and cooling systems. Material will address gas heat and heat pumps as well.

EPA 608 Prep and Test – This 1-day class will be offered on day two. It will build on what a student has learned, prepare them for the EPA test and get our employees certified where they can purchase, carry and use refrigerants on our properties legally without having to call a contractor.

APPLIANCE REPAIR – In this ½ day class Rodney Edmosnson will cover the basic troubleshooting repair of refrigerator, water heater, range and other small appliances.

ELECTRICAL REPAIR – In this ½ day class, Leo Saylor will cover the basic repair and troubleshooting of household electrical devices.

CONFLICT RESOLUTION – In this 90-minute session, Joe Henry brings his 30+ years experience in the housing industry to this class and will help give us tools and tips to calm an angry tenant and help deescalate a situation that maintenance employees find themselves faced with all too often.

FAIR HOUSING FOR MAINTENANCE – In this 90-session class, Joe Henry will help the students understand the role maintenance employees play in fair housing and that they are abiding by HUD regulations and good work practices that are easily overlooked in the maintenance environment.



DOCUMENTATION DETAILS – In this 90-minute session, Joe Henry will help maintenance employees sharpen their skills on documenting the details of their work. Focus will be put on proper wording and record keeping within a work order and how this can impact our agencies if done incorrectly.

ROLE OF A MAINTENANCE WORKER - In this 90-minute session, Joe Henry will bring his experience from starting as a tenant, becoming a maintenance worker, to then a property manager and help the students understand the unique role that maintenance employees have. Maintenance personnel don't just repair damages; they are the folks in our agencies that interact with tenants more than anyone.

LEAD BASE PAINT CEU – This 1-day class provides continuing education hours for students to maintain their Lead Base Paint Renovator certification that so many of our agencies must have.

LEAD BASE PAINT INITIAL CERTIFICATION – This 1-day class provides the initial training and testing our agencies need for anyone who has the potential of lead base paint in their apartments. Students will be a EPA certified Lead Base Paint Renovator with a passing test grade at the end of this class.

FINANCIAL WELLNESS - In this 90-minute session, Jamie Corbett from Kentucky Deferred Comp/Nationwide Investments will help students understand the importance of saving for their future. This small class setting will give students the opportunity ask questions and gain a better understanding of the many investment options offered in today's job market.

SUPERVISOR/TEAM LEAD ROUND TABLE – In this 90-minute session, Hannah Baldwin will help guide department heads and team leads through conversations about the difficult and unique situations they encounter. This small class will encourage managers to be open and honest about what they are facing and how they handle their day-to-day issues so their agency can be successful.



PROCUREMENT – In this 90-minute session, Cathy Devine brings with her 25+ years experience in purchasing and contract administration. She will help students understand the basics of following procedure, developing a policy, purchasing and the pitfalls unethical transactions.

PEST CONTROL - This year, KHA has partnered with the University of Kentucky and Dr. Zach Devries to bring a new approach to our training. In this 2-day class, we will again be offering Type 3 and 7 certifications along with these classes also being able to be used for CEU hours. A much better structured class and more time will be allowed for testing than in the past will allow students to complete at a more reasonable hour.

NSPIRE – Returning this year for our 1-day NSPIRE session, is Joe Henry. His unique approach and experience with the inspection protocol from development to implementation had very positive feedback last year. Joe will spend time highlighting the differences between NSPIRE and HQS and the challenges we are facing as we all navigate our first inspections under the new standards.